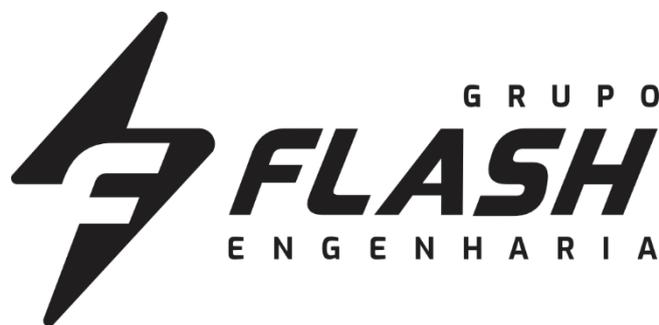


COMPLIANCE PROGRAM – GENERAL PERSONAL DATA PROTECTION LAW



TERMS AND CONDITIONS OF USE

1. ACCEPTANCE OF TERMS

By accessing and using the website <https://flashengenharia.com.br> (the "Site"), operated by FLASH INDUSTRIA E COMERCIO DE PRODUTOS E SISTEMAS ELETROELETRONICOS LTDA ("FLASH ENGENHARIA"), you agree to comply with and be bound by these Terms and Conditions of Use ("Terms"). If you do not agree with any part of these terms, you must not use the Site.

2. PURPOSE

The purpose of these Terms is to establish the rules for accessing and using the Site, which provides information about the services, products, and institutional activities of FLASH ENGENHARIA.

3. USE OF THE SITE

- **Lawful Use:** You agree to use the Site only for lawful purposes and in a manner that does not infringe the rights of, restrict, or inhibit anyone else's use and enjoyment of the Site.
- **Prohibited Conduct:** Users are prohibited from posting or transmitting any unlawful, threatening, libelous, defamatory, obscene, or otherwise objectionable material.
- **Accuracy of Information:** You are responsible for ensuring that all information provided to the Site is true, accurate, and up-to-date.

4. INTELLECTUAL PROPERTY

All content included on the Site, such as text, graphics, logos, button icons, images, audio clips, digital downloads, data compilations, and software, is the property of FLASH ENGENHARIA or its content suppliers and is protected by Brazilian and international copyright and trademark laws. The "FLASH ENGENHARIA" brand and logo are exclusive trademarks of the company.

5. PRIVACY AND DATA PROTECTION

The use of the Site is also governed by our Privacy Policy, which is incorporated into these Terms by reference. We process personal data in accordance with the General Personal Data Protection Law (LGPD).

6. LIMITATION OF LIABILITY

- **"As Is" Basis:** The Site and its content are provided on an "as is" and "as available" basis without any warranties of any kind, either express or implied.
- **No Liability for Errors:** FLASH ENGENHARIA does not warrant that the functions contained in the Site will be uninterrupted or error-free, or that the Site or the server are free of viruses or other harmful components.

- Third-Party Links: The Site may contain links to third-party websites. FLASH ENGENHARIA is not responsible for the content or privacy practices of such sites.

7. MODIFICATIONS TO THE TERMS

FLASH ENGENHARIA reserves the right to modify these Terms at any time without prior notice. Changes will be effective immediately upon posting on the Site. Your continued use of the Site after any changes indicates your acceptance of the new Terms.

8. TERMINATION

We reserve the right to terminate or suspend your access to the Site, without notice, for conduct that we believe violates these Terms or is harmful to other users, us, or third parties, or for any other reason.

9. GOVERNING LAW AND JURISDICTION

These Terms are governed by and construed in accordance with the laws of the Federative Republic of Brazil. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Sorocaba, São Paulo.

10. CONTACT INFORMATION

If you have any questions about these Terms, please contact us at:

- Email: lgpd@flashengenharia.com.br
- Address: Rua Professora Celia Cangro Marques Mendes, No. 1000 - Alto da Boa Vista - Sorocaba, SP - CEP 18.087-171

Last Updated: December 11, 2025.